

Terms and Conditions of Hire

We want hiring a sling or carrier from the North East Sling Library to be as stress-free as possible, for both you and our staff and volunteers. This is why when you hire a carrier you will be asked to accept the following terms and conditions. If after you have agreed to these they change, you will be asked to reconfirm your acceptance next time you hire a sling. Once you have agreed to them, a note is automatically added to your account.

By hiring a sling from North East Sling Library you agree to our terms and conditions. You are agree to the following:

1. I agree I will return by the date stated with all accessories and instructions (if given). If I cannot attend I will contact sling library **before return date**. I am aware that sling hire extensions will not always be possible, especially with "summer slings" or "occasion slings".
2. I will **not wash** the carrier unless I have asked for specific instructions from the sling library first.
3. I accept that I will be liable for replacement/cost of repair if I return carrier damaged or in a condition which means it is not hireable.
4. I accept I will return on due date, otherwise will be required to pay £1/day (max £5/week) late fees. These will be taken automatically for those with card details or GoCardless stored. For cash hires, proof of address may be requested and late fees will be invoiced.
5. If I fail to return sling and after NE Sling Library has contacted me, I am aware my details may be passed to police/small claims court in the event sling is not returned.
6. I will not smoke while using this carrier or near the carrier.
7. I will adhere to the instructions provided (electronically when checking out) at all times. All carriers are extremely safe when used properly, however misuse can cause injury to yourself or child. It is your responsibility to ensure that you are using the carrier correctly and that your baby is safe at all times. The North East Sling Library cannot be held responsible for any accident that results in injury or death whilst the carrier is in your care.
8. All slings, carriers, instructions and accessories remain the property of Rachel or the North East Sling Library at all times, and all loans are subject to availability and our discretion. Rachel has put some of her personal collection into the Library Catalogue; these slings may be removed when replacements have been found.

9. If I cannot attend library drop in I will return the carrier by fully tracked postage method (Special Delivery) to: Rachel Coy, The North East Sling Library, 13 Brecken Way, Meadowfield, Durham, DH7 8UZ. It can also be returned 24/7 via the secure parcel drop box at the same address (attached to side of the garage). As per points 1 and 4 of these terms, I will be liable for late fees if I have not notified the sling library in advance.